

Lomagna, 13/04/26

ALPINA COMMERCIAL WARRANTY (Effective from 13 April 2026.)

ALPINA provides an extension of the legal warranty of conformity for consumer goods (“*garanzia legale di conformità per i beni di consumo*”) provided for by D.Lgs. 206/2005 (the “**Consumer Code**”) in relation to the Alpina’s wheels for motorcycles (the “**Products**”) supplied to Consumers, directly from ALPINA or from its authorized distributors and resellers (the “**ALPINA Commercial Warranty**”), in accordance with the terms and conditions set out below.

For the purposes of this warranty, an “**Consumer**” shall be considered any consumer who purchases the Product as defined under the Consumer Code.

This warranty shall not affect the Consumer’s contractual rights and/or statutory rights against the seller, nor the Consumer’s statutory rights against the manufacturer.

Content of the Warranty

ALPINA warrants that its Products are free from functional, material, manufacturing and design defects. The technical standards effective at the time of manufacturing will serve as the reference to assess whether a Product is defective.

Any defect will be remedied by ALPINA, at ALPINA’s discretion and expense, either by repairing the Product or providing a replacement.

Repair or replacement of any defective Product will be carried out, at ALPINA’s discretion, directly by ALPINA or by a technician authorized by the latter.

In case of replacement, the defective product will be replaced with a new product of equivalent type and quality, delivered free of charge for the Consumer. If the defective Product is no longer manufactured at the time the defect is identified, ALPINA may provide a similar product of equal or higher value. Upon replacement, ownership of the defective Product will be transferred to ALPINA.

ALPINA will cover only the shipping costs of the repaired or replaced Product to the Consumer. Shipping costs for sending the defective Product from the Consumer to ALPINA will remain the responsibility of the Consumer.

Warranty Period

The ALPINA Commercial Warranty applies for a period of five (5) years from the date of purchase of the Product by Consumer.

The warranty period will not be extended or restarted due to any authorized repair or replacement of the Product or parts thereof.

Warranty Preconditions

For the purposes of the effectiveness and activation of ALPINA Commercial Warranty, the final customer shall send a specific communication to the e-mail address, attaching the documentation with evidence of the purchase, of the unique identification code of the product and of any further technical and/or photographic documentation necessary to enable the assessment of the claim. The warranty shall be deemed validly activated exclusively upon express written confirmation by ALPINA, which reserves the right to request additional documentation.

Claims under the ALPINA Commercial Warranty will only be accepted if the Product has been used correctly. In particular the Product must be used in accordance with ALPINA's user manuals on ALPINA's website (www.alpinaraggi.it). For any questions regarding the use of Product, ALPINA customer service staff will be happy to assist and can be contacted at **wheels.sales@alpinaraggi.it**.

The Consumer reports the defect of the Products directly to ALPINA customer service. The notification must be made within a reasonable time from the discovery of the defect, within and not later than two (2) months from the discovering of the defect and, in any case, before the end of the warranty period.

Warranty Exclusions

The ALPINA Commercial Warranty shall not apply in the following cases:

- the Product has not been properly maintained, stored or repaired.
- the defect is caused by improper use or handling of the Product.
- the defect results from omitted or inadequate maintenance of the Product.
- non-original ALPINA spare parts were used during the repair or maintenance of the Product.
- the defect was caused by transportation of the Product.
- defects exist that do not affect the structural and/or mechanical safety of the Product.
- the damage results from weather events, willful misconduct or other accidental events that prevent such defects from being attributed to the Product's manufacturing process.
- The defect is due to normal wear and tear of consumable components.
- The defect is caused by external agents (e.g., chemical substances, cleaning products);
- the defect results from damage caused intentionally or through negligence by the Consumer or any third party.
- one or more of the Warranty Preconditions set out above have not been satisfied.

ALPINA will review each case individually to determine whether the ALPINA Commercial Warranty applies. If, after the inspection, ALPINA finds no defect or that the ALPINA Commercial Warranty does not apply for any of the reasons listed above, ALPINA will charge to the Consumer a service fee of Euro 90,00 (plus VAT where applicable), plus the cost of returning the Product.

Alpina Raggi S.p.A.

Via Piave 10, 23871 Lomagna (LC), Italia

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P.IVA: 00699930962 | CF: 00925460156

REA: 199835 | CAP. SOC. € 1.040.000,00 I.V.

Repair management

The Product must be placed in its original packaging or, if unavailable, in suitable packaging that properly wraps the Product with protective and shock-absorbing materials. For shipping safety purposes, if the original packaging is used, it is advisable to place it inside an additional, separate outer anonymous container.

The package must contain only the Product. ALPINA shall not be liable for any accessories placed inside the packaging. Likewise, ALPINA shall not be liable for any damage resulting from the use of inadequate packaging.

Miscellaneous

This warranty applies only to the extent explicitly stated above and provided the conditions mentioned are met. It may be claimed by any customer in possession of the Product.

This ALPINA Commercial Warranty is governed by Italian law. The exclusive competent Court is Milan

Alpina Raggi S.p.A. Unipersonale

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ISO 9001
BUREAU VERITAS
Certification

